

**Referral to TPP**

**Initial Assessment**

- Is there a lease violation?
- Is there a disability?
- Did the disability cause the lease violation?
- Is the housing preservable? (affordable AND not no-cause eviction)
- Are parties interested or required to participate?

**All answers must be “yes” to be eligible.**

If referred in court and private space is available, initial determination is immediate.

If not in court or no private space, TPP contacts tenant within reasonable time based on situation, i.e., if scheduled for trial, within 48 hours; if upstream, within 1 week.

**Appears Eligible**

Tenant signs releases and other forms.

**Waiting List**

TPP notifies tenant, referrer & other relevant parties. Priority for imminent risk and subsidized tenancies.

TPP regularly checks in with tenant, referrer & other relevant parties until case can be opened or situation changes.

**Ineligible**

No lease violation. No disability. No preservability. Disability unrelated to lease violation. Tenant/LL refuse to participate.

**Full Assessment**

TPP contacts LL/attorneys, healthcare providers, family.

TPP develops housing stability plan and reviews with tenant.

**Consultation**

TPP informs tenant, referrer & other relevant parties.

TPP provides information and referral for other services, e.g., RAA/RAFT, housing resources, homeless outreach/ shelter.

No direct services from TPP.

**TPP Eligible**

TPP notifies referrer & other relevant entities.

Full Service begins