

1  **COMMUNITY BASED PROMISING PRACTICES TO ADDRESS HOARDING**

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2  **BEYOND CLINICAL INTERVENTIONS**

- Clinical research and treatment led the field of hoarding
- Interventions require disciplines beyond mental health
- Multiple diverse disciplines often involved in cases of hoarding
- Hoarding task forces are one mechanism used by communities
 - Task forces have myriad functions
 - Findings from recent task force survey study presented at research talk on Saturday
- Other community program models, some sponsored by or outgrowth of task forces
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TASK FORCES

- Collaborative, collectives, networks
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- Amalgamation of social planning, community organizing, development and policy advocacy (Roussos & Fawcett, 2000)
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- Diverse community stakeholders influence each other's practices and policy to advance community level change (Allen, 2005)
- Goal -- expand the community-wide response to a problem using a multifaceted and cross-disciplinary approach (Roussos & Fawcett, 2000)

4  **HOARDING TASK FORCE FORMATION**

- Location: Urban, metropolitan, suburban, rural
- Jurisdiction: Province, state, county, city, town,
- Scope: Inter- and Intra-organizational
- Membership: Public, private, governmental, non-profit, for-profit
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- Numbers: 120+ throughout the globe

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5 **HOARDING TASK FORCE MEMBERSHIP**

- 1  ▪Protective Service

- Public health

- Mental health

- First responders

- Housing

- Animal Control

- Pest management

- 2  ▪Nursing

- Sanitation

- Code enforcement

- Aging

- Legal

- Occupational therapy

- Professional organizers

6 **MODELS OF TASK FORCE INTERVENTION**

- 3 primary models of hoarding task force structure

1. Education

2. Case Consultation

3. Direct intervention

- Hybrid model combines 2 or more of the primary structures

- 1.

7 **HOARDING TASK FORCE STRUCTURE: EDUCATION**

- Primary purpose is to provide education about the problem of hoarding and appropriate interventions

- Two foci of education focused task forces

- 1. Internal Education: for task force members and agencies

- 2. Community Education: for community

- May include support groups, family education/support, trainings, symposia, etc.

- Many task forces do both forms of education

- May be a mechanism for dissemination of latest research and best practices

8 **HOARDING TASK FORCE STRUCTURE: CASE CONSULTATION**

- Primary purpose is for members of task force to discuss cases and receive feedback and input
- Typically have 1-2 cases presented each meeting
- Privacy laws about protected (health) information and confidentiality apply
- Many agencies on task force share or are aware of similar cases
- Allows for professional support and use of best practices

9  **HOARDING TASK FORCE STRUCTURE: INTERVENTION**

- Primary purpose is for task force to serve as the intervention/response mechanism for hoarding cases in a given community
 - Pure and ad-hoc forms
 - Task force is the intervention response mechanism (rare)
- OR
- Task force member agencies join together in intervention on cases
 - Allows for coordinated response
 - Community knows where to make referral and who will respond
 - Also includes task forces that sponsor treatment groups, peer response
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10  **SUCCESSSES AND CHALLENGES**

- Regardless of task force structure, common success and challenges
- Member Perceptions of Task Force Successes
 - Cleared home
 - “If the home has been restored to a safe condition...then we’re happy.”
 - Resource identification
 - “When we find out what’s needed and get that into place then we all feel really good. It sometimes takes a lot to figure it out but then it’s worth it.”
 - Education
 - “...interdisciplinary educational component is a big deal for us. We all understand now what everyone does.”
 - Task force establishment and operation
 - Hoarding as a priority issue

11  **SUCCESSSES AND CHALLENGES 2**

- Member Perceptions of Task Force Challenges
 - Resources
 - “If only everyone had more time, we can only do so much; people are doing this on top of a million other things.”
 - “Far and away, it’s resources [financial].”

"It takes a lot of coordination and staff time to keep it [task force] going."

- Unique to each site

12 **EXAMPLES OF COMMUNITY BASED EFFORTS**

- Mental Health Association of San Francisco
- Hoarding Action Response Team
- Metropolitan Boston Housing Partnership
- Cape Cod Hoarding Task Force
- North Shore Hoarding

13 **MHA-SF**

- Mental Health Association of San Francisco
 - San Francisco, CA
- Peer Response Team
- John Franklin provided slides

14 **"PEER SUPPORT FOR HOARDING"**

15 **MENTAL HEALTH ASSOCIATION OF SF
HOARDING SUPPORT HISTORY**

16 **PRT PROJECT HISTORY:
1:1 PEER RESPONSES**

***Individual must call us themselves
(many family, friend & provider consultations)

- rapid peer response
- free, low threshold entry
- information & referral
- non-judgmental listening & support
- home visits
- on-going contact
- accompaniment/advocacy
- support group options

17 **PRT PROJECT HISTORY
1:1 PEER RESPONSES**

41 responses in 1st 9 months (FY1)
FY2: carryover 22; 20 new Total: 61

24 eviction cases; none evicted
home visits: 19 > 5 home visits
10 > 10 home visits
5 > 25 home visits

Year end self report:

75% responded; still engaged

100% less self-stigma, more willingness to engage in services; reduced risk of hazards & eviction

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19  **CONTACTING THE
PEER RESPONSE TEAM**




Contact:

Peer Response Team

John Franklin

Phone:(415) 421-2926 ext. 314

Email: john@mha-sf.org

20  **HART**

- Hoarding Action Response Team
 - Vancouver, British Columbia
- Sheila Woody, Ph.D., RPsych
 - University of British Columbia Vancouver
 - swoody@psych.ubc.ca
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21  **HOARDING ACTION RESPONSE TEAM**

- HART Team
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22  **HART PARTNERS**

City-Wide Partners

- Building Inspections
- CoV Social Policy and Housing
- Legal Services, VPD
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VCH Partners

- Mental Health and Housing Addiction Program
- Older Adult Mental Health

- Public Guardian and Trustee
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- UBC
- Centre for Collaborative Research on Hoarding

23 **HART GOALS**

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25 **HOW DOES HART HEAR ABOUT CASES?**

26 **CONTACT INFORMATION**

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Slides in this section provided by Sheila Woody, Ph.D.

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27 **METROPOLITAN BOSTON HOUSING PARTNERSHIP**

- MBHP Hoarding and Sanitation Initiative
 - Boston, MA
 - Jesse Edsell-Vetter provided slides

28 **MBHP HOARDING AND SANITATION INITIATIVE**

29 **MBHP PROGRAM HISTORY**

- Program was founded in May 2006, serving 6 cases in the first year; partnership was formed with Boston University School of Social Work
- Waitlist was required during first year of the program due to overwhelming requests for services
- First full-time staff position was filled in Fall 2007
- Significant program expansion in 2011 provided an opportunity to hire an additional full-time case manager and to expand into the Boston Housing Court
- In 2014, began replication of our intervention model in 4 communities (Bedford/Burlington, MA; Cape Cod, MA; San Francisco, CA; and 1 community to be determined)

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31 **MBHP PHASES OF ENGAGEMENT**

3 Phases of Engagement with Clients:

1. Intake and Assessment
2. Active resident engagement in de-cluttering work
3. Monitoring

32 **MBHP HOARDING INITIATIVE KEYS TO SUCCESS**

33 **CONTACT INFORMATION**

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MBHP

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34 **CAPE COD HOARDING TASK FORCE**

Erika Woods, RS

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35 **NORTH SHORE CENTER HOARDING & CLUTTERING**

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36 **RESOURCES**

- The Hoarding Handbook: A Guide for Human Service Professionals

37 **CONTACT INFORMATION**

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